



EUROPEAN COMMISSION

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data

Processing operation: Registration and attendance at in-person or online event for Citizen Energy Advisory Hub (hereinafter: “CEAH”).

Data Controller: Directorate General for Energy

reference: DPR-EC-03928

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1. Introduction

The European Commission (hereafter ‘the Commission’) is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The information in relation to processing operation “*Management of registrations to attend in-person or online event*” (e.g. diffusion of event information, recording attendance numbers and dietary requirements).

2. Why and how do we process your personal data?

Purpose of the processing operation: Directorate General for Energy collects and uses your personal information to manage registration and attendance at in-person and online events.

For in-person event attendance, dietary restrictions are processed in order to accommodate health special needs, based on your consent. This data will be deleted after the event.

For in-person events, video and photographic recording of the speakers, organisers and participants might be taken and published on DG ENER’s communication channels (i.e. website, newsletter, social media posts, reports). For online events, web-streaming recording of the speakers might be taken and published on DG ENER’s communication channels (i.e. website, newsletter, social media posts, reports).

For in-person and online event registration, an online registration form will be used on EU Survey. You can register on a voluntary basis. By registering to attend, you also agree to receive important updates prior to and following the event or webinar.

Your personal data will not be used for an automated decision-making including profiling.

3. On what legal ground(s) do we process your personal data

You have registered to attend an in-person or online event organised by DG ENER of the European Commission.

We process your personal data, because you have given your consent to the processing of your personal data to perform the proper administration of the in-person or online event.

4. Which personal data do we collect and further process?

In order to carry out this processing operation DG Energy collects the following categories of personal data:

Mandatory

- Name*

- Email*
- Member state*
- Name of org (if applicable)*
- What type of actor are you?* [single option]
 - Citizen
 - Company (SME)
 - Local/regional authority/municipality
 - Civil society/NGO
 - Academia
 - Social economy actor
 - Energy community
 - Consumer organization
 - Supplier
 - Distribution System Operator (DSO)/Transmission System Operator (TSO)
 - Regulator
 - National Competent Authority
 - Other
- What are your energy activities of interest?* [multiple option]
 - Production from renewable sources
 - Supply
 - Distribution
 - Energy Sharing
 - Heating and cooling
 - Energy efficiency
 - Flexibility (incl. demand response aggregation)
 - Storage
 - E-mobility
 - Other
- Who are you most interested in talking to?* [multiple option]
 - Citizen
 - Company (SME)
 - Local/regional authority/municipality

- Civil society/NGO
- Academia
- Social economy actor
- Energy community
- Consumer organization
- Supplier
- Distribution System Operator (DSO) / Transmission System Operator (TSO)
- Regulator
- National Competent Authority
- Other

Mandatory – for in-person events only

- Dietary requirements

Optional

Questions and comments

[text box]

5. How long do we keep your personal data?

DG Energy only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing. Registrant's email addresses are stored until a registrant asks to be removed from the list. Registrant's can write to the functional mailbox specified under point 9 to ask to be removed from the registration list (or by following the instructions provided in any email or by requesting it in a separate mail to the indicated e-mail addresses). Appropriate action is taken within a week of receiving the request.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States ('GDPR' Regulation (EU) 2016/679).

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to authorised staff, including the contractors managing the CEAH, according to the “need to know” principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

8. What are your rights and how can you exercise them?

You have specific rights as a ‘data subject’ under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability.

You have consented to provide your personal data to Directorate General for Energy for the present processing operation. You can withdraw your consent at any time by notifying the Data Controller. The withdrawal will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description in your request.

9. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, Head of DG Energy B.1 (ener-EC-CEAH@ec.europa.eu).

The Data Protection Officer (DPO) of the Commission

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

10. Where to find more detailed information?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>.

Record reference: DPR-EC-03928: Management of subscriptions to receive information